

Important! Please read this before using the SmartCards.

Thank you for purchasing our SmartCards, the following instructions will help ensure that you use the SmartCards correctly and effectively.

These are a few points you should follow when using our SmartCards:

- After insertion of the card into the instrument, you will always see that you have 680 cycles. This is because the software in the instrument will not recognize more than 680 cycles. (To ensure you are getting of 1,000 cycles, you can set a counter to keep track, we guarantee you that you will have 1,000) All is done automatically , you have not influence for this.
- Do not insert a card to check how many cycles you have left and then pull it out of that machine, doing this can create errors on the card.
- Rarely you might experience a failure of a card, and if this might occur, we ask for you full cooperation. Please write, as best you can, what you think might have gone wrong with the card and what kind of procedure you were running, afterwards send us the card. Our engineers will then run a diagnostics test on the card and determine weather the failure of the card was the fault of ours or incorrect use of the card on the operators end. Shipping the failed card back to us, comes at the cost of the customer.
- Cards that are eligible for replacement with no fee to the customer, are the ones that have been sent with a memo on what went wrong with the card. Anyone that sends us a card with no explanation of what might have gone wrong will not receive a card.

We have been producing SmartCards for over 4 years, and our product has gotten more refined through that time, thanks to the help of our customers.